

# TRAINING | POLICY | PROCESS

This is why you need it ...



Source: ICO; Q2 2021 vs Q2 2020

## NEARLY 15% DROP IN ALL DATA BREACH

### DRIVEN BY A SIGNIFICANT DROP IN NON-CYBER BREACHES



2021 Q2 saw a drop of almost 15% in total data breaches. This was driven by significant drop in non-cyber breaches compared to Q2 in 2020. As non-cyber is the vast majority or overall data breach incidents (72% in Q2 2021) it has a big impact. The drop is great news, however, there are some types of non-cyber breaches that are seeing significant growth...

### IS YOUR COMPANY CULTURE CAUSING A BREACH?

## THE BIG 3 ALL ON THE RISE

- Data emailed to the wrong recipient (+17%)
- Failure to redact (+40%)
- Incorrect disposal of hardware (+100)



All 3 breach types on the rise. Incorrect disposal of hardware does look like a scary figure due to its growth from very small base figures, but it is still a warning about behaviour. All three of these breaches are AVOIDABLE. The right training can change the behaviour of employees and can help create a culture where data protection is the norm.

## 16.5% INCREASE IN EMAILS TO WRONG RECIPIENT

### HEALTH, EDUCATION AND LOCAL GOVERNMENT SUFFER THE MOST



Data emailed to the wrong recipient has grown by 16.5% overall in 2021 Q2. The highest offenders were; Health (+78%), Education (+121%) and Local Government (+11.5%). These three sectors are the biggest contributors to overall breach, so any changes and training are sure to have a significant impact on the total outcome.

## GROWTH FOR RETAIL & MANUFACTURING

Retail and Manufacturing saw an increase in both cyber and non-cyber breach in 2021 Q2 vs the same period in the previous year, up 146% for cyber and 170% for non-cyber breach. Despite non-cyber being in decline (-15%) overall across ALL sectors in 2021 Q2, retail & manufacturing is in triple figure growth! This is a trend that is sure to cause concern. **Training, policy and procedure** could correct these behaviour type issues.



## THE TOP 3 FOR CYBER AND NON-CYBER

The breach **type** with the largest share across ALL **Cyber** breach are;

- Ransomware (21%)
- Unauthorised access (26%)
- Phishing (35%)



The breach **type** with the largest share across ALL **non-cyber** are;

- Data emailed to wrong recipient (22%)
- Data posted or faxed to wrong recipient (14%)
- Loss / Theft of data or data left in insecure location (8%)

## WHERE DOES TRAINING COME INTO THIS?

Having a strong security culture will protect your organisation against cyber and non-cyber threats and possible data breaches. Keep in mind the average cost of a data breach, as well as a financial loss, this could also result in a loss of business projects, vulnerability to future attacks and a damaged reputation. The benefits of investing in good training, far outweigh the consequences of not having any at all.



**Consultancy**  
A common sense approach to information and physical security.



**Training**  
Training services to support a variety of organisational education needs.



**Testing**  
Our testing, in line with our security, is holistic.